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TEVIOT AND LIDDESDALE AREA FORUM TUESDAY, 17 NOVEMBER, 2015

A MEETING of the TEVIOT AND LIDDESDALE AREA FORUM will be held in the
LESSER HALL, TOWN HALL, HAWICK on TUESDAY, 17 NOVEMBER 2015 at 6.30 pm

J. J. WILKINSON,
Clerk to the Council,
10 November 2015

BUSINESS		
1.	Welcome and Introductions	
2.	Apologies for Absence	
3.	Order of Business	
4.	Declarations of Interest	
5.	<p>Minute (Pages 1 - 4)</p> <p>Minute of the meeting of the Teviot and Liddesdale Area Forum of 15 September 2015 to be approved. (Copy attached).</p>	2 mins
6.	<p>Hawick Community Recycling Centre</p> <p>Presentation by Ross Sharp-Dent, Waste Manager, Scottish Borders Council.</p>	15 mins
7.	<p>Citizens Advice Bureau</p> <p>Please note that this presentation has been postponed.</p>	15 mins
8.	<p>Health and Social Care Partnership - Consultation (Pages 5 - 12)</p> <p>Susan Manion, Chief Officer, Health & Social Care Integration, will attend to answer any questions on the Health & Social Care Partnership Draft Strategic Plan which can be accessed by clicking on the following link: http://www.scotborders.gov.uk/downloads/file/9708/integration_strategic_plan_2016-19-draft The consultation questions and the web form can be accessed via https://www.scotborders.gov.uk/site/xfp/scripts/xforms_form.aspx?formID=451&language=en The Strategic Plan Summary 2016-19. (Copy attached).</p>	15 mins
9.	<p>Neighbourhood Small Schemes and Quality of Life (Pages 13 - 20)</p> <p>Consider report by Service Director Neighbourhood Services. (Copy attached).</p>	10 mins

10.	Local Public Holidays 2016 (Pages 21 - 22) Consider proposed dates for 2016. (Copy draft list attached).	5 mins
11.	Police Scotland Update report by Police Scotland detailing ongoing work and initiatives in the Teviot and Liddesdale area.	10 mins
12.	Scottish Fire & Rescue Service (Pages 23 - 26) Update report by Russell Bell, Station Commander, detailing ongoing work and initiatives in the Teviot and Liddesdale area. (Copy attached).	10 mins
13.	Open Questions Opportunity for members of the public to raise any issues not included on the agenda.	10 mins
14.	Community Council Spotlight Consider matters of interest to Community Councils.	10 mins
15.	Any Other Items Previously Circulated	
16.	Any Other Items which the Chairman Decides are Urgent	
17.	Date of next Teviot and Liddesdale Area Forum Meeting Tuesday, 15 December 2015 at 6.30 pm in the Lesser Hall, Town Hall, Hawick.	2 mins

NOTES

- Timings given above are only indicative and not intended to inhibit Members' discussions.**
- Members are reminded that, if they have a pecuniary or non-pecuniary interest in any item of business coming before the meeting, that interest should be declared prior to commencement of discussion on that item. Such declaration will be recorded in the Minute of the meeting.**

Membership of Committee:- Councillors G. Turnbull, A. Cranston, W. McAteer, S. Marshall, D. Paterson and R. Smith
 Mr M Grieve, Burnfoot Community Council
 Mr C Griffiths, Hobkirk Community Council
 Mr M Harrison, Southdean Community Council
 Mr W Roberts, Denholm and District Community Council
 Mr R Scott, Upper Liddesdale & Hermitage Community Council
 Mrs M Short, Hawick Community Council
 Mr T Stevenson, Upper Teviotdale & Borthwick Water
 Mr S Wilson, Newcastleton & District Community Council

Please direct any enquiries to Judith Turnbull Tel No. 01835 826556
 Judith.Turnbull@scotborders.gov.uk

SCOTTISH BORDERS COUNCIL
TEVIOT AND LIDDESDALE AREA FORUM

MINUTES of Meeting of the TEVIOT AND
LIDDESDALE AREA FORUM held in Room.
205, Tower Mill, Hawick on Tuesday, 15th
September, 2015 at 6.30 pm

Present:- Councillors G Turnbull (Chairman), A Cranston, W McAteer, R Smith,
Community Councillor: Mr M Grieve (Burnfoot).

Apologies:- Councillors S Marshall, D Paterson, Community Councillors C Griffiths, T
Stevenson, Inspector Carol Wood (Police Scotland).

In Attendance:- Station Manager Mr R Bell (Scottish Fire and Rescue Service), Sergeant R
Noble (Police Scotland), Neighbourhood Area Manager (Mr A Finnie), Head
of Delivery Support, Estates and Facilities – NHS Borders (Mr W Shaw)
Democratic Services Officer (J Turnbull).

1. **WELCOME AND INTRODUCTIONS**

The Chairman welcomed those present to the meeting and advised that there would be a presentation on the Local Access and Transport Strategy (LATS) by Graeme Johnstone, Lead Officer, Passenger Transport, Scottish Borders Council.

2. **MINUTE**

There had been circulated copies of the Minute of the meeting held on 18 August 2015.

DECISION

AGREED to approve the Minute.

3. **MATTERS ARISING FROM THE MINUTE**

With reference to paragraph 8(a) of the Minute of 18 August 2015, Councillor Cranston advised that he was pursuing funding for the project.

DECISION

NOTED.

4. **PRESENTATION - LOCAL ACCESS AND TRANSPORT STRATEGY (LATS)**

The Chairman welcomed, Graeme Johnstone, Lead Officer, Passenger Transport, Scottish Borders Council who was present at the meeting to provide Members with an update on the Local Access and Transport Strategy (LATS). Mr Johnstone summarised the previous work undertaken and advised that the existing Strategy developed in 2008 was now out of date. Given that access and transport were key issues across the Scottish Border, the Strategy provided strategic direction and was very important for the area. The Strategy was used as a bidding document and linked with the Scottish Government National Strategy, Regional Transport Strategy (SESTRAN) and the Local Development Plan. Mr Johnstone went on to detail some of the main issues to be considered within the Strategy document, including the route to markets; public transport; walking, cycling and horse riding; road maintenance; forestry; road safety; parking; and low carbon levels. To put this into context, Mr Johnstone advised that within the Scottish Borders, there were approximately 1,900 miles of roads and 1,250 bridges requiring maintenance and that one fifth of the area was covered by forestry. In respect of the Teviot and Liddesdale area, local communities were affected by forestry transportation and it was therefore important to receive their views on how they considered this should

be managed. Mr Johnstone highlighted that parking issues had taken on a higher profile since the cessation of the Traffic Warden Service provided by Police Scotland and the measures in place to assist in achieving low carbon levels included electric vehicle charging points. Mr Johnstone concluded his presentation by advising that he was actively working on the extension of the Borders Railway to Hawick and Carlisle. Members were advised that the consultation period would end on 23 October 2015. An electronic questionnaire was available for completion and the consultation document had been publicised in libraries, contact centres, Council offices, and via presentations at Area Forum meetings. All responses to the consultation would be considered during the development of the main Strategy document. The Strategy would then be presented to Committee prior to finalisation by the end of 2016. Responses to the online questionnaire could be submitted at www.scotborders.gov.uk/haveyoursay; by email to localplan@scotborders.gov.uk or by post to the Planning Policy and Access, Scottish Borders Council Headquarters, Newtown St Boswells TD6 0SA. Councillor Smith advised that all Community Councils had received a copy of the draft Strategy and it was important to receive as much feedback as possible. It was not necessary for completion of all questions but it was important for them to highlight issues most relevant to their community. A question was raised in relation to the availability of electric vehicle charging points, Mr Johnstone advised that he would circulate, via the Chairman, the locations and charging strengths of all electric charging points in the Scottish Borders. The Forum commended Mr Johnstone for the comprehensive consultation process and The Chairman thanked him for the informative presentation.

DECISION

AGREED to request the Lead Officer, Passenger Transport, circulate to the Chairman the locations and strengths of electric vehicle charging points in the Scottish Borders.

5. **SESPLAN**

The Chairman referred to the SESplan's Main Issues Report Consultation, 21 July to 30 September and it was noted that the document would be circulated to Members

DECISION NOTED.

6. **NEIGHBOURHOOD SMALL SCHEMES AND QUALITY OF LIFE**

There had been circulated copies of a report by Service Director Neighbourhood Services updating the Forum on previously approved Neighbourhood Small Schemes and seeking approval for the provision of parking bays within McLaren Court and Fairhurst Drive, Hawick; installation of handrails to steps at Silverbuthall Road, Hawick and supply and installation of football goals at Green Terrace, Hawick. Mr Finnie, Neighbourhood Area Manager, informed that replumbing of the fence along Riverside Walk and the re-grouting of the small setts as a sample area in front of the Town Hall had been completed. He hoped that the Waverley Walk footpath works, being carried out by Criminal Justice, would be completed before the Winter period. Mr Finnie advised that the Neighbourhood Operations Review on delivery of services was underway. Stage 1 of the process, meeting Members, had been completed. Stage 2 was to meet with Community Councillors to seek their views on the proposals, a Focus Group was also being considered. The final stage of the process would be for the Area Forum to approve before taking forward. The Forum requested any Neighbourhood Small Schemes and Quality of Life Schemes be progressed for consideration as soon as possible. There followed a discussion on road signage and Mr Finnie requested that Members advise him of any signage that was no longer relevant and he would inform the Traffic Section.

DECISION

(a) AGREED the following new Neighbourhood Small Schemes for implementation:-

(i) Line markings of parking bays within McLaren Court, Hawick £550

- (ii) **Line marking of parking bays within Fairhurst Drive, Hawick** £500
- (iii) **Install handrail to steps at Silverbuthall Road, Hawick** £410
- (iv) **Supply and install football goals at Green Terrace, Hawick** £1,090

(b) NOTED

- (i) **the updates on previously approved Neighbourhood Small Schemes as detailed in Appendix A to the report;**
- (ii) **the updates on previously approved Quality of Life Schemes as detailed in Appendix B to the report; and**
- (iii) **To request that Members inform the Neighbourhood Area Manager of any road traffic signage no longer relevant or requiring updating.**

7. NHS BORDERS

Mr Warwick Shaw, Head of Delivery Support, Estates and Facilities, NHS Borders, was in attendance. Mr Shaw advised that the Community Hospital consultation had been completed and consideration of the input from local residents and politicians was taking place concurrently with the development of options for service improvements. There would be a further update to the Forum in the near future. The ward relocation from Galavale to Crumhaugh House had been approved by the Board on the 6 August and would now progress through planning and delivery. An NHS representative had been appointed to liaise with local residents and there had been meetings to answer questions. Mr Warwick acknowledged that NHS Dentistry has been problematic in the Borders for quite some time, NHS Borders had invested significant resources, both capital and revenue in establishing the NHS Dental Centres in Hawick and Coldstream. They were looking at ways of maximising services from the Dental Centres and they hoped to be able to make an announcement in the near future. Mr Shaw concluded his report by advising that 98% (502) attending A&E for treatment in the past week had received treatment within four hours, the national target. The Chairman thanked Mr Shaw for his informative report.

**DECISION
NOTED.**

8. POLICE SCOTLAND

Sergeant Noble was in attendance and advised that the August report was presented in a new format which focused on ward priorities; the report also detailed planned local and national activities. Sergeant Noble began by advising that Police Scotland was undergoing a test phase on a new stop and search database which had gone online on 1 June 2015. Statistical information would be provided to the local scrutiny board. Sergeant Noble highlighted that with regard to the Drug Dealing and Misuse ward priority, 13 individuals had been reported for possession of drugs and two for cultivation of drugs. A number of youths had been admitted to hospital after they had ingested tablets, a 19 year old male had been charged with possession and supply of prohibited substances. The Road Safety priority showed 11 road checks had been carried out; nine conditional offers had been issued for speeding offences, one for failing to wear a seatbelt and two for anti-social use of a vehicle. Sergeant Noble went on to discuss the Violent Crime priority and advised that during the period, there had been one serious assault, a 25 year old female had been charged with this offence. With regard to the Anti-Social Behaviour priority, Sergeant Noble intimated that a group of youths had smashed windows, damaged vehicles and destroyed one of the flowerbeds. Following enquiries two males were charged with a total of seven vandalism as well as other offences. Sergeant Noble concluded his report by advising that a parking initiative had been carried out during August, as a result 31 parking tickets had been issued. Members thanked Sergeant Noble for his report but expressed disappointment that the Police Scotland report no longer detailed crime solvency rates. The Forum requested that Police Scotland reinstated the crime solvency statistics on future reports presented to the Forum.

DECISION

AGREED to request that Police Scotland reinstated the crime solvency figures in the reports presented to the Teviot and Liddesdale Area Forum.

9. **SCOTTISH FIRE & RESCUE SERVICE**

There had been circulated, copies of a report from Russell Bell, Station Manager, Hawick Fire Station, updating the Forum on Scottish Fire and Rescue activity for the month of June and July 2015. Service delivery activity showed four house fires, eight open fire occurrences, one special service and 10 unwanted fire alarm signals. Mr Bell advised that 40 firefighters would be trained in the use of a defibrillator and 16 October would be the launch of the 'out of hospital cardiac arrest' trial which included Hawick Fire Station. On that day also, was the national 'start a heart' day where a number of fire stations around Scotland would open their doors to the public to facilitate PR/defibrillator training.

DECISION

NOTED.

10. **COMMUNITY COUNCIL SPOTLIGHT**

Mr Grieve, Burnfoot Community Council, advised that a By-Election was being held for seven vacancies. The Carnival had raised £1,000.00. The Hub was scheduled to open in October.

DECISION

NOTED the report.

11. **DATE OF NEXT TEVIOT AND LIDDESDALE AREA FORUM MEETING**

The next meeting of the Teviot and Liddesdale Area Forum would be held on Tuesday, 20 October 2015 at 6.30 pm in Lesser Hall, Town Hall, Hawick.

DECISION

NOTED.

The meeting concluded at 7.50 pm.



changing health & social care for you

a further conversation

Working together for the best possible health and wellbeing in our communities



FOREWORD



People are living longer than ever and this trend is set to continue. This is something that we should all celebrate. It means that we need to plan ahead, both as communities and as individuals, to ensure that we, in the Borders, make the most of the benefits and positive experiences of a long healthy life. This plan sets out why we want to integrate health and social care services, how this will be done and what we can expect to see as a result. We want to create health and social care services that are more personalised and improve outcomes for all our service users, their carers and their families.

This is our second draft of the Strategic Plan as an emerging Health and Social Care Partnership (HSCP). This builds on the progress that has already been made by NHS Borders, Scottish Borders Council and our partners to improve services for all people in the Scottish Borders.

This second draft is based on what we have learned from listening to local people; service users, carers, members of the public, staff, clinicians, professionals and partner organisations. Earlier this year we engaged on the initial draft of the plan through workshops and locality events across the Borders.

We believe that through strong leadership, innovative thinking, robust planning and by putting the views of patients, service users and carers at the heart of all that we do, we can achieve our ambition of “Best Health, Best Care, Best Value” for our communities. We will make sure that strong and effective relationships continue to develop between Scottish Borders Council and NHS Borders, colleagues in the Third and Independent sectors and with other key partner organisations. The aim is that we plan, commission and deliver services in a way that puts people at the heart of decision-making.

This is an exciting time. Together, with you, we know we can make a real difference.

A handwritten signature in black ink, appearing to read 'Susan Manion'.

Susan Manion

Chief Officer Health and Social Care Integration

October 2015

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CASE FOR CHANGE

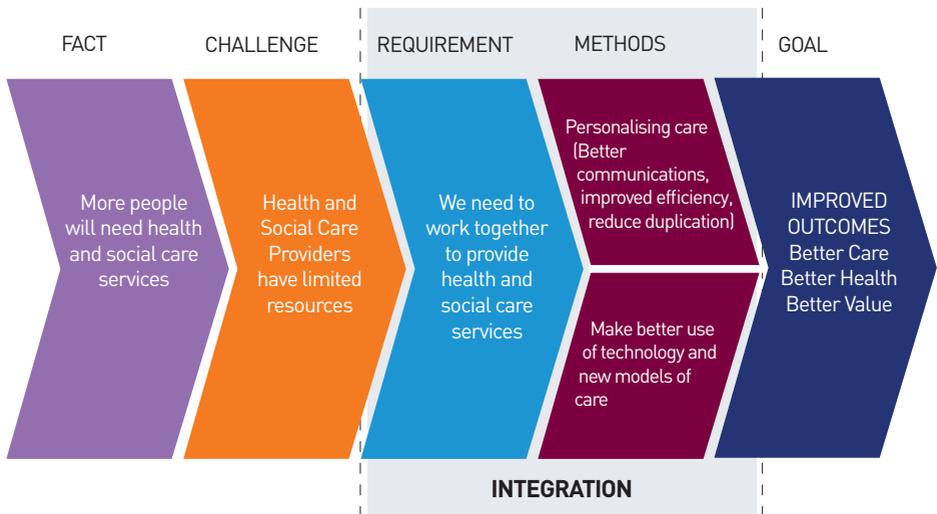
There are a number of reasons why we need to change the way health and social care services are delivered.

These are illustrated in the figure below and include:

- **Increasing Demand for Services** – with a growing ageing population, more people need our health and social care services and will continue to do so.
- **Increasing Pressure on Limited Resources** – the rise in demand puts pressure on our limited resources and this is happening at a time of constraint on public sector funding and rising costs of health and social care services.
- **Improving Services and Outcomes** – service users expect – and we want to provide – a better experience and better results.

We need to make better use of the people and resources we have by working more effectively together. If we do not change we will not be able to continue the high quality services the people of the Borders expect to meet their needs.

Figure 1 – The Case for Change



WHAT SHIFTS DO WE NEED TO MAKE?

By shifting just 1% of our total spend of approximately £250m FROM Unplanned Inpatient Care and Institutional-Based Social Care TOWARDS Community-based NHS and Social Care and Planned Inpatient Care, we will use our resources more effectively. This will help us invest in new integrated ways of working particularly in terms of early intervention, reducing avoidable hospital admissions, reduce health inequalities, support unpaid carers and independent living.

	2013/2014	2018/2019
Unplanned inpatient care, care homes and other accommodation-based social care	£69.2m	£66.7
Community-based NHS and Social Care (incl. Home Care) and planned Impatient Care	£106.5m	£109.0m

WHAT WILL SUCCESS LOOK LIKE?



PLANNING FOR CHANGE – KEY PRIORITIES

A fund of £6.39m over three years has been provided to integrate services. Detailed below are the priorities for 2016/17.

- To develop integrated accessible transport.
- To integrate services at a local level.
- To roll out care coordination to provide a single point of access to local services.
- Work with communities to develop local solutions.
- Provide additional training and support for staff and for people living with dementia.
- Further develop care for extra care housing for older people in Berwickshire.
- To promote healthy living and active ageing.
- To improve planning for young people moving from young people services to adult services.
- To improve the quality of life of people with long term conditions by promoting healthy lifestyles, access to leisure services, along with support from the Third Sector.
- Promote support for independence and reablement so that all adults can live as independent lives as possible.

PLANNING INTO THE FUTURE

The Strategic Plan, when published next year will only be the beginning. It will be a living working document which will change and grow throughout its life. It will build on feedback from people living in the Borders. It will be reviewed at least every three years, based on an on-going assessment of need. In the future, we will focus particularly on how to meet the needs of people who use services in local communities.

Throughout the last 12 months we held a number of engagement events for both the public and staff. The information we received from these events has been used to inform this document. For example, the 9th local objective on support for unpaid carers was added as a direct result of your feedback. Thank you to all who came along and contributed.

In the coming months, we will be arranging another round of events to discuss this draft and how we can improve on it in developing the formal Strategic Plan by the end of March 2016. We want to know what you think about this second draft and look forward to receiving your feedback.

PLANNING FOR INTEGRATED SERVICES

PAMELA
AGE 57

I'm Pamela and I've lived in Innerleithen most of my life. I live with my husband Owen and our daughter Jane. My 83 year old Father lives in sheltered housing nearby and our eldest daughter Jillian lives 7 miles away in Peebles. I have a lot of friends who live in the area.



MY SITUATION	MY THOUGHTS	INTEGRATION FOR ME
I look after my 3 year old grandson, Jack, 3 times a week. I visit my elderly father every day and I am the first responder to his Bordercare alarm. I recently had a Carer Assessment carried out.	I recently realised how much I've been looking after my Father. I love my Father and I want to care for him, but sometimes, I resent being his first responder and I feel I sacrifice things that are important to me to look after him. I feel guilty for thinking these things. Sometimes I don't understand what's happening with his care. I worry a lot about him.	<ul style="list-style-type: none"> Coordinated health and care teams Single point of access More support for unpaid carers Clear information on available services
I live in a modern, rented house. My husband Owen and I don't drive so we rely on public transport.	I love where I live and I like that I can walk to shops and the bus stop. But I find organising transport to get my Father to appointments can be really difficult.	<ul style="list-style-type: none"> A single number to book transport Easier access to more coordinated services
Owen recently retired for health reasons. My Father has dementia and is prone to falling. Jane is taking her higher exams. I love looking after Jack and seeing Jillian. Her partner Bill is nice too.	Owen is eight years older than me. He struggles with depression and I feel I need to be with him, which can result in me not being able to spend enough time with my Father or Jane. My Father falls occasionally. He has been recommended to attend gentle exercise classes but he says no.	<ul style="list-style-type: none"> More ways to address social isolation in a community Building community capacity to support people in communities
I work part-time in a shop in nearby Galashiels.	I've considered reducing my hours to spend more time with my Father and my family, but I can't for financial reasons. I often have calls to make or receive about my Father when I'm at work which is challenging as I've limited flexibility. I sometimes have to take leave to take him to appointments.	<ul style="list-style-type: none"> More options to support people to attend appointments Increased health and social care service hours.
I've high blood pressure, arthritis and anxiety. I'm a cancer survivor. I take many prescription drugs. I've been a heavy smoker for years.	I don't take the best care of myself because of the time I've looked after my Father, grandson, Owen, daughter, been to work and volunteered at Church I'm often too tired. I tend not to tell Owen about my worries because of his depression. Smoking helps me feel more relaxed, but I've noticed I smoke more now. I'm quite anxious so I was grateful that the Carer's Assessment lady listened to me.	<ul style="list-style-type: none"> Locally available acute health and care services Anticipatory care planning for my Father, Owen and me Coordinated teams with a lead worker
Owen and I have many friends here. I enjoy volunteering at my local church.	We have a good community with neighbours and friends helping out. I've school friends and friends at Church, so every once in a while, if things are ok, I meet them for lunch. My Father is isolated and he would really like visits from people as he has trouble going out.	<ul style="list-style-type: none"> Building community capacity to support people within communities

CHARLIE

AGE 78

I'm Charlie. I've lived in Kelso since I retired here 15 years ago with my wife, Sandra, who died 5 years ago. I've been alone since. My two children live far away. They come for visits, but they have busy lives and their own families. I love Kelso, I feel safe and happy here, apart from being so far from my family.



MY SITUATION	MY THOUGHTS	INTEGRATION FOR ME
I am a widower. I don't need health and care services at the moment.	I feel capable, but having recently had a fall, I had a bit of a fright and I was admitted to hospital for a short while. It was sad as I had no visitors which made me start to think about what would happen to me when I do need more help. I don't want to be a burden to my children. I always thought I would grow old with Sandra. There are home carers who can help me, but I would prefer to have someone I could rely on, not a lot of different people.	<ul style="list-style-type: none"> • Ensure appropriate staff and services in place when people need them • Review Home Care to adapt to changes in carer roles • Local coordinated and integrated teams
I live in a 3 bedroom house with a large garden, on the outskirts of the town. I drive, but I'm less confident now so I don't like driving.	I know my house is too big and I cannot manage the garden alone, but I don't want to move and start over with a new house and neighbours. I'm a 10 minute walk to the bus stop and buses are regular but if I need to go to the Hospital, I have to change buses. I feel I need to drive more and more.	<ul style="list-style-type: none"> • Coordinated local transport • Bigger range of locally based housing options
My son Paul lives in England. My daughter Steph and her family moved to Florida 3 years ago.	Paul visits every couple of months. I can see he's worrying about me and I know Steph feels guilty for being so far away. I want to be able to reassure them I have a plan for any future needs and that I can support myself. Paul wants me to move near him but I don't deal with change very well.	<ul style="list-style-type: none"> • Anticipatory Care Planning
I'm retired. I had to step back from my voluntary work at my bowls club which I enjoyed.	I liked being Treasurer of my local bowls club. My friend introduced me to bowls and she takes me when she can, but she can't make it every week. I had to give up being Treasurer as it became too much. I don't feel as fulfilled as I did. I would love to do more voluntary work.	<ul style="list-style-type: none"> • Appropriate volunteering opportunities for older people
I'm slowing down and finding things harder. I've many medications, I'm not sure what they are and why I take them.	I like to keep active and I do drive when I need to, usually to appointments and shops. It was a scary when I fell, but I don't think I needed to go to the emergency department, but I couldn't be checked locally. I felt very overwhelmed by the number of people asking me the same questions – surely the staff can look it up on my medical notes?	<ul style="list-style-type: none"> • Locally based services • Better information sharing across organisations
When Sandra was alive we did lots of things together, but it's not the same without her.	I feel lonely without my wife and not as confident to socialise with people. My neighbours are lovely, but I don't see them as often as I used to. I wish there were more activities and groups for older people like me.	<ul style="list-style-type: none"> • Community based groups and activities

WE WANT TO HEAR FROM YOU

1. Have we got the right priorities, if not what changes would you like to see?
2. Do you think the targets set out in the plan are ambitious enough or too ambitious?
3. Do you think the plan will address the concerns of your community, if not what changes would you make?
4. Is there enough detail or information in this plan for you and, if not what more would you like to see?
5. Is there anything else that you think we should be doing apart from the projects outlined within this document?

To submit your views, please visit our website at www.scotborders.gov.uk/integration or by using the contact information below.

You can get this document on audio CD, in large print, and various other formats by contacting us at the address below. In addition, contact the address below for information on language translations, additional copies, or to arrange for an officer to meet with you to explain any areas of the publication that you would like clarified.

SCOTTISH BORDERS COUNCIL

Council Headquarters | Newtown St Boswells | MELROSE | TD6 0SA
tel: 0300 100 1800 | email: integration@scotborders.gov.uk
www.scotborders.gov.uk/integration



NEIGHBOURHOOD SMALL SCHEMES and QUALITY OF LIFE

Report by Service Director Neighbourhood Services

TEVIOT & LIDDESDALE AREA FORUM

17 NOVEMBER 2015

1 PURPOSE AND SUMMARY

- 1.1 **This report seeks approval for the proposed new Neighbourhood and Quality of Life Schemes from the Area Forum and updates the Forum on previously approved Neighbourhood and Quality of Life Schemes.**
- 1.2 The following Neighbourhood Small Schemes have been requested for consideration by the Teviot & Liddesdale members: - provision of picnic table within The Green, Denholm Village; refurbishment of visitor information boards at Common Haugh Car Park, Hawick and grass cutting at The Mote, Hawick.
- 1.3 The following Quality of Life Scheme has been requested for consideration by the Teviot & Liddesdale members: - provision of timber fence at Escape Youth Centre, Branxholme Road, Hawick.

2 RECOMMENDATIONS

- 2.1 **I recommend that the Teviot & Liddesdale Area Forum:**
 - (a) **approves the following new Neighbourhood Small Schemes for implementation:-**
 - (i) **Provision of picnic table for Denholm Green. £107**
 - (ii) **Refurbishment of visitor information boards at Common Haugh Car Park, Hawick. £1,718**
 - (iii) **Grass cutting at The Mote, Hawick £200**
 - (b) **approves the following new Quality of Life Scheme for implementation :-**
 - (i) **Provision of timber fence at Escape Youth Centre, Branxholme Road, Hawick. £1,617**
 - (c) **notes the updates on previously approved Neighbourhood Small Schemes as detailed in Appendix A to this report.**
 - (d) **notes the updates on previously approved Quality of Life Schemes as detailed in Appendix B to this report.**

3 BACKGROUND

3.1 Elected Members, Community Councils and the public can request potential Neighbourhood or Quality of Life schemes or work to be undertaken by the Neighbourhood squads by contacting the Neighbourhood Area Manager direct. Neighbourhood Operations is contactable via the new Scottish Borders Council telephone number 0300 100 1800, e-mail address – enquiries@scotborders.gov.uk or by writing to Neighbourhood Services, Council Headquarters, Newtown St. Boswells, Melrose TD6 0SA.

The following schemes have been requested for consideration via these routes to enhance the Teviot & Liddesdale Area:-

- (a) Provision of a picnic table within The Green, Denholm Village (£107). This request was received from local Ward Councillors.
 - (b) Refurbish cases & replacement of panels of visitor information boards at Common Haugh Car Park, Hawick (£1,718). This request was received from a local Ward Councillor.
 - (c) Grass cutting at The Mote, Hawick (£200). This request was received from local ward Councillors.
 - (d) Provision of timber fence around area identified as potential allotment within grounds of Escape Youth Centre, Branxholme Road, Hawick (£1,617). This request was received from a local Ward Councillor.
- 3.2 Works will be scheduled to meet specific area needs, local timetable and to maximise the overall efficiency of the works programme.
- 3.3 Updates on previously approved Neighbourhood Small Schemes as detailed in Appendix A to this report.
- 3.4 Updates on previously approved Quality of Life Schemes as detailed in Appendix B to this report.

4 IMPLICATIONS

4.1 Financial

- (a) A budget of £34,702 is available through Neighbourhood Services for small schemes in the Teviot and Liddesdale area in 2015/16. It has been agreed previously that this budget will be split equally between the Hawick & Hermitage and Hawick & Denholm Wards. If the above schemes are approved, then there will be a remaining budget of £11,432 in Hawick & Hermitage Ward and £13,716 in Hawick & Denholm Ward for future schemes.

Appendix A list up-dates on previously approved Neighbourhood Small Schemes.

- (b) In addition, a budget of £20,000 is available for Quality of Life schemes in the Teviot & Liddesdale Area in 2015/16. It has been agreed previously that this budget will be split equally between the Hawick & Hermitage and Hawick & Denholm Wards. If the above scheme is approved, then there will be a remaining budget of £9,407 in Hawick & Hermitage Ward and £7,790 in Hawick & Denholm Ward

for future schemes.

Appendix B list up-dates on previously approved Quality of Life Schemes.

4.2 **Risk and Mitigations**

If these budgets are not spent, the local area will not benefit from improvement works being carried out.

4.3 **Equalities**

The proposals within this report will not have an adverse impact on any of the equality groups - race, disability, age, sexual orientation or religion/belief.

4.4 **Acting Sustainably**

It is anticipated that there will be a variety of economic, social or environmental benefits arising from the proposed schemes in para 3.1.

4.5 **Carbon Management**

There are no significant effects anticipated on carbon emissions to the Council by doing or not doing what is proposed.

4.6 **Rural Proofing**

This report does not relate to new or amended policy or strategy and as a result rural proofing is not an applicable consideration.

4.7 **Changes to Scheme of Administration or Scheme of Delegation**

There is no change to either the Scheme of Administration or the Scheme of Delegation.

5 **CONSULTATION**

- 5.1 The Chief Financial Officer, the Monitoring Officer, the Chief Legal Officer, the Service Director Strategy and Policy, the Chief Officer Audit and Risk, the Chief Officer HR and the Clerk to the Council have been consulted and any comments received will be incorporated in the final report.

Approved by

Service Director Neighbourhood Services

Signature

Author(s)

Name	Designation and Contact Number
Alistair Finnie	Neighbourhood Area Manager (Teviot & Liddesdale) 01835 824000 Ext 6535

Background Papers: None

Previous Minute Reference: None

Note – You can get this document on tape, in Braille, large print and various computer formats by contacting the address below. Jacqueline Whitelaw can also give information on other language translations as well as providing additional copies.

Contact us at Jacqueline Whitelaw, Scottish Borders Council, Council Headquarters, Newtown St Boswells, Melrose, TD6 0SA, Tel 01835 825431, Fax 01835 825071, email eitranslationrequest@scotborders.gov.uk.

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PROPOSED PUBLIC HOLIDAY DATES 2016

TEVIOT AND LIDDESDALE AREA

NEW YEAR 2016 FRIDAY 1 and SATURDAY 2 JANUARY 2016

EASTER MONDAY 28 MARCH 2016

MAY DAY MONDAY 2 MAY 2016

COMMON-RIDING FRIDAY 10 and SATURDAY 11 JUNE 2016
(Common Riding Week 6 – 12 June)

ANNUAL TRADES *MONDAY 18 AND TUESDAY 19 JULY 2016
(Commence on Monday 18 July for two weeks)

AUTUMN MONDAY 10 OCTOBER 2016

CHRISTMAS SUNDAY 25 AND MONDAY 26 DECEMBER 2016

NEW YEAR 2017 SUNDAY 1 AND MONDAY 2 JANUARY 2017

* most shops and offices remain open.

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**Teviot & Liddesdale Area Forum November 2015
Scottish Fire and Rescue Service Report.**

(Station Manager Russell Bell)

Purpose of the Report

The purpose of this report is to inform the Teviot & Liddesdale Area Forum on Scottish Fire and Rescue Service activity for the month of October 2015.

Service Delivery activity in the Teviot & Liddesdale Area.

Incident type	Occurrences	Detail	Casualties
Fire- House	2	1 x kitchen (pan left unattended), 1 x chimney.	0
Fire- Open/ other	6	1 x field, 5 x refuse/ bin.	0
Special Service	3	1 x effecting entry, 1 x assist ambulance, 1 x fuel spillage.	0
Unwanted Fire Alarm Signals	13	2 x commercial, 1 x hospital, 2 x education, 5 x sheltered housing, 3 x private dwelling.	N/A

Service Transformation

The Scottish Fire and Rescue Service realise as a public Service that we need to diversify and innovate as the needs of our communities become sharper into focus. One of these focus areas is out of hospital cardiac arrest, where the survival rate is very low if no immediate assistance is available.

Hawick has been chosen, following guidance from the Scottish Ambulance Service, as a suitable location to trial the Scottish Fire and Rescue Services out of hospital cardiac arrest response.

Crews (both Whole time and Retained Duty System) have now received enhanced joint training, (focussing on cardio pulmonary resuscitation and defibrillator use) from

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Scottish Fire and Rescue Service training staff and Scottish Ambulance Service partners which allows a response to local cardiac arrest emergencies, where appropriate. Hawick is now a 'live asset' and is on standby to meet the needs of our local communities.

If the trial is deemed to be successful, it is expected that all fire stations in Scotland will receive the appropriate training to provide a national response option to out of hospital cardiac arrests.

The strategy also includes a commitment to public training. All fire stations in Scotland will receive a training pack from the British Heart Foundation, consisting of training mannequins, training defibrillators and guidance which will allow the public to attend training at their local fire station.

Prevention and Protection activity.

Fire prevention and protection activity over recent years has been key to reducing the number of fires, casualties and losses in Scotland thus minimising the economic and social impact of fire on communities. The seasonal community safety calendar provides the catalyst for a number of initiatives and schemes throughout the calendar year.

Activity, which is ongoing at the moment within the Teviot & Liddesdale area;

- Community Planning Partnership- Scottish Fire and Rescue Service have been active within the local Resilient Communities groups, and have submitted proposals supporting the Burnfoot Community Futures strategy for the Hub. We have also been actively supporting local elected members who have highlighted combustible materials on common stairwells.
- Young Drivers S6 Programme- is an initiative aimed at educating new/potential drivers. PowerPoint presentation in the classroom is followed by practical education with a crashed car in conjunction with local Scottish Fire and Rescue Service crews. This initiative has been running at Hawick High School and has received encouraging feedback from both students and staff.
- Scottish Fire and Rescue Service staff in all our local stations provide Home Fire Safety Visits all year round. The visits provide the householder with a home visit, focussing on identifying and reducing the risks of fire in the home. Smoke detectors with a 10-year battery life are provided as part of this free service. Freephone number for this service is 0800 0731 999.
- Firesharp is an initiative for Primary 6 pupils, providing face-to-face education within our local Primary schools on matters of fire risk and prevention.
- Crucial Crew is the practical follow up to the P6 educational input. All P7 pupils in the area attend a multi-agency event at Tweedbank where they are placed in real life scenarios and guided on the appropriate safe actions.
- Fire Safety Audits provide a targeted examination of a business premises and their relevant documents to ascertain how the premises are being managed regarding fire safety. The enforcement officer also engages with members of staff to confirm their level of fire safety awareness.
- Unwanted Fire Alarm Signals are being addressed by our phased intervention actions which identifies premises which are producing 'false alarms', provides

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guidance on how to reduce a reoccurrence, and can also evoke legislation if occurrences fail to reduce in number- operationally, this can result in a reduction in the number of fire engines which will attend a 'repeat offender'.

- Fire Case Study and Adult & Child Protection Policies ensure multi agency involvement is provided for the support and protection for our higher risk members of the community.

Thematic Action Planning

The Prevention & Protection (P&P) departments of the Scottish Fire and Rescue Service initiate thematic plans throughout the year aimed at making our communities safer.

The Autumn season thematic period is now active (30 August June – 13 November) and focusses on the following;

- Student, Electrical and Chimney Safety
- Bonfire Safety
- Older/Vulnerable Persons

For the Autumn thematic period, P&P management will be required to report our level of success against the following indicators:

- a) Deliberate primary* and secondary** fires
- b) Refuse/rubbish fires
- c) Fire related antisocial behaviour
- d) Accidents and injuries arising from outdoor fires and/or misuse of fireworks
- e) Compliance with firework legislation (firework related offences/offending)
- f) Unsafe bonfires (bonfire attendances)
- g) The safety of operational personnel (reported acts of violence)
- h) Refuse/rubbish/fly tipping referrals/uplifts

**Primary fires include buildings (including mobile homes) which are fit for occupation and those under construction. Caravans & vehicles (not derelict). Outdoor storage, plant and machinery. Agricultural and forestry premises & property.*

***Secondary fires include single derelict buildings. Grassland including heath, hedges, railway embankments and single trees. Intentional straw or stubble burning. Outdoor structures including lampposts, traffic signs, playground furniture, hoardings etc. Refuse and refuse containers. Derelict vehicles*

Multi Ward Operating Plan

The Multi Ward Operating Plan for Teviot & Liddesdale, covering the Hawick & Hermitage/ Hawick & Denholm Wards is available. The plan sets out the priorities and objectives for the Scottish Fire and Rescue Service (SFRS) within the area. The SFRS will continue to work closely with our partners in Teviot & Liddesdale to ensure we are all 'Working Together for a Safer Scotland'. The plan can be accessed electronically via the following link;

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[Http://www.firescotland.gov.uk/your-area/east/ward-operational-plans.aspx](http://www.firescotland.gov.uk/your-area/east/ward-operational-plans.aspx)

Station Manager Russell Bell- Hawick Fire Station
Scottish Fire and Rescue Service
Tel: 07818454613 email: russell.bell2@firescotland.gov.uk